

## Working Effectively on an International Project Management Team

*Working Effectively on an International Project Management Team*, a 2-day workshop, was originally developed for Corning to optimize the effectiveness of its managers who contribute to project management (“PM”) work abroad. The strength of this course lies in the practical nature of the concepts it teaches, and in its development and application of company-specific case studies.

Note that the purpose of this workshop is *to supplement* other types of PM training, such as Kepner Tregoe, in which little attention is paid to cultural and cross-border features of international PM.

### Learning / Performance Objectives

Those who participate wholeheartedly in *Working Effectively on an International PM Team* will...

- ◆ Learn to anticipate which value-related cultural factors may affect the overall PM process.
- ◆ Recognize values in their own culture that can impact a PM process (e.g., Kepner Tregoe).
- ◆ Increase their skill in utilizing the PM process in unfamiliar national/cultural settings.
- ◆ Learn to integrate value-related factors into formal PM statements and resulting processes.
- ◆ Build awareness of communication issues that can undermine international PM.
- ◆ Acquire skills in planning, organizing, and monitoring transferable to broader PM roles.

### Course Outline

*Working Effectively on an International PM Team* is delivered in ten sections over two days:

- ◆ Workshop Introduction
- ◆ Project Management: A Review
- ◆ Management Abroad: A Cultural Framework
- ◆ Panel of Former Expatriate Managers
- ◆ Application of the Cultural Framework
- ◆ Intercultural Communications
- ◆ Using Intercultural Publications
- ◆ New Project Planning Elements
- ◆ Completion of Major Case Studies [most of day 2]
- ◆ Wrap-up and Commitments

### Customization Options

- ◆ Section 2: The review may be of Kepner-Tregoe or any other project management approach.
- ◆ Section 4: If the client has no returned expatriate managers, we will explore options with you.
- ◆ Section 9: Cases are based on the client's PM experience abroad; see “Case Development” below.
- ◆ The course may be culture specific (e.g., China); *a third day and a second facilitator are required.*

### Case Development

This course requires a materials development effort (extra fee): The client makes international managers available to describe to GROVEWELL one of the company’s own global PM projects. From this, cases are developed for Section 9. If this option is not practical, previously developed cases will be used. Note that case requirement requires substantial lead time prior to workshop delivery.

### Inquiries to...

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